2024 NMC ANNUAL REPORT RECOGNITION & MILESTONES



Melinda White Recognized with NMC's Community Service Award

NMC's Board of Directors recently honored Melinda White as the recipient of NMC's 2024 Community Service Award in recognition of her devoted service to NMC and our patients.

Melinda was nominated by Emergency Department Director JoAnn Manahan, RN, who has worked with her in the ED in her role as a Recovery Coach, helping people battling substance use disorders.

"Getting to know Melinda has been a pleasure," said Manahan. "She brings genuine empathy, compassion, extreme knowledge and hope to every patient (client) that she meets," she said. "She has opened my eyes, and the ED's eyes, to all that is going on in Franklin County to support those dealing with addiction."

Dr. Katie Montagne Earns the Deogracias P. Esguerra Award

Dr. Katie Montagne, Anesthesiologist, was honored with the Deogracias "Deo" P. Esguerra, MD Service Award at NMC's Medical Staff Appreciation event held in October.

The award was created in 2011 to honor a provider with a "passion for excellence and dedication to the patients of our community." Its namesake, Dr. Esguerra, was known as a caring, passionate and inspirational physician who loved both the science and art of medicine.

Peter Wright, Chief Executive Officer of NMC, said, "We are grateful for the commitment, dedication, and leadership Dr. Montagne has and continues to provide NMC and the patients we serve. I am enjoying working and partnering with her each and every day. And to be recognized by one's peers is truly a heartwarming experience."



Medical Staff Awards

Each Fall, NMC honors members of the medical staff who have reached milestone anniversaries with the hospital in five-year intervals. Med staff are recognized at a special dinner in their honor, and during the ceremony clinical awards are given out as well. In 2023, Dr. Kahren Aydinyan of Northwestern ENT and Katie Shattuck, PNP of NMC's Inpatient Pediatrics team won top honors!

Congratulations to Katherine Shattuck, PNP



for earning the Clinical and Cultural Excellence Award

Recognizing a physician or APP who actively promotes a culture that embraces, expects and rewards the delivery of exceptional patient- and family-centered care.

Congratulations to Kahren Aydinyan, DO



for earning the **Leadership Award**

Recognizing the valuable skills the Physician or APP is developing through activities undertaken alongside his/her medical practice. Examples include recruitment of new providers, committee work, volunteer work and medical staff leadership.

2024 Board Directors

Jake Holzscheiter Immediate Past President John Casavant President

Corey Parent Secretary

Anna Royer, MD Medical Staff President

Meredith L Roberts, RN, BSN, MSN, PhD *Member* Coleen Condon Member Barb Toof Vice President

Erin Creley Member

Karyn Rocheleau Member Dawn Bugbee Treasurer

Nick Hadden Member

Vaughn Comeau Member

Special thanks to Matt Habedank who stepped down from NMC's Board of Directors in after being promoted to Director of the Early Childhood and School-Based Division of NCSS. The new role conflicted with his NMC Board duties, and so he left our board in June of 2024.

NMC Medical Directors

Louis Dandurand, MD, Medical Director, Emergency Tracy Hagerty, MD, Medical Director, Cardiology Joshua Kallen, MD, Medical Director, Radiology Katie Montagne, MD, Medical Director, Anesthesia Colleen Moran, MD, Medical Director, Inpatient Pediatrics Sharon Stoll, MD, Medical Director, Urgent Care Bradley Eisenberg, DO, Medical Director, Hospitalist Lowrey Sulivan, MD, Medical Director, OBGYN/FBC Thomas Suppan, MD, Medical Director, Laboratory Services

Medical Executive Committee

Anna Royer, MD, President of the Medical Staff
Katie Montagne, MD, Vice President
Colleen Moran, MD, Secretary (Chief of OBGYN & Pediatric Service)
Lowrey Sullivan, MD, Immediate Past President
Aaron Brillhart, MD, Chief of Emergency Service
Heather Shenk MD, Chief of Inpatient Service
Kahren Aydinyan, DO, Chief of Surgical Service
Katherine Shattuck, PNP, OBGYN & Pediatric Service
Representative
Judy Fingergut, MD, Physician Member at Large
Lucas Carter, PA, APP Member at Large

Senior Leadership Team

Peter Wright, FACHE, President and Chief Executive Officer

Jonathan Billings, FACHE, Chief Operating Officer

Stephanie Breault Chief Financial Officer

Michelle Buck, DPN, RN, FACHE, Chief Nursing Officer Ryan Hamel Chief People Officer

Wayne Hobbs Chief Administration Officer

John Minadeo, MD, Chief Medical Quality Officer



Leadership List

Abbie Neville Manager of Clinical Informatics

Adam Thompson Manager of Facilities

Alisha Sawyer Manager of Organizational Dev

Amanda Wilson Manager of Care Management

Anna Gabaree Director FBC

Anneke Merritt Director of Quality

Carrie Consentino Manager of Food Service

Chelsey Lawyer Manager Materials Management

Chris Lamson Director of Information Systems

Christopher Bouchard Manager of Environmental Services Corey Rivers Nurse Manager Med Surg

Courtney Leduc Director of Clinical Practice

Danielle Boudro Director of PCU

David Blin Director Laboratory Services

Devin Bachelder Decision Support and Budget Manager

Emily Allen Nurse Manager ICU

Erica Coburn Director of Diagnostic Imaging

George Gattullo Director of Facilities/ Support Services

Jake Ashline Informatics Supervisor

Jennifer Howrigan Controller Jessica Aboelezz Director of Pharmacy

Jessica Frost Manager of Population Health

Jill Torrey Director of Business Operations Surgical

JoAnn Manahan Director Emergency Department

Karen Staniels Director of Business Operations Medical

Kate Merchant Director Patient Care Services

Katharine Laddison Director of Communications

Katherine Winchester Manager of Volunteer Services

Keith Ellery Safety, Security and Emergency Preparedness Manager Kelly Campbell Director of Professional and Organizational Development

Kevin Kehoe Manager of Respiratory Therapy

Kristy Cushing Director of Rehab Services

Megan Smith Director of Revenue Cycle/ Privacy Officer

Morenike "Reni" Lambo Risk Manager

Rachael Shepardson-Rudden Nurse Manager, ED

Susan Couture Director Surgical Services

Trevor LaChapelle Manager of Central

Team Member Leadership Group

The Team Member Leadership Group is a multi-disciplinary group of NMC employees working with Leadership to inform changes to improve NMC as a place to work and a provider of care. The TLG provides the organization with the opportunity to gather employee feedback, identify opportunities, communicate information, and reinforce NMC's direction.

Emily Ledoux Medical Assistant Katelyn Rae Respiratory Therapist

Robyn LaRose Patient Access Coordinator Therese Tucker Payor Credentialing Specialist Susan Casavant Occupational Therapist

Jonathan Newhard Chef Molly Pike Medical Assistant

Dan Shedrick Information Systems Support Analyst

NMC Auxiliary Board Members

Maris Rock President Pat King Recording Secretary

Vice President Vacant Linda Rowden Treasurer Andrea Wells Interim Corresponding Secretary

Hospital Liaison Katherine Winchester

Auxiliary Chairs

Bonnie Evans Fundraising Maris Rock Membership

Katherine Winchester Gift Gallery Manager

Bonnie Evans Hospitality Fran Beauchemin Nominating Bev LeClair Sunshine Cards

All Board Members Parliamentarian/Bylaws Kate Laddison Program

Kate Laddison Publicity

Board of Incorporators

The NMC Incorporators is a group of up to 128 local residents from throughout northwestern Vermont who serve as a formal connection between the hospital and the community we serve. The Incorporators meet twice a year with primary functions being electing the Board of Directors, approving the corporate bylaws, and acting as ambassadors and advocates.

Janis Appel **Judy Ashley** Dr. Lorne Babb **Reginald Beliveau** Leon and Anne **Berthiaume Robert Bessette** Steven Broer. PsvD **Dr. Gregory Brophey** Jacqueline Brosseau-Cyr Lawrence Bruce Dawn Bugbee John Casavant Jane Catton Sandra Chagnon Paul Clark **Donald Collins** Vaughn Comeau **Coleen Condon** Dr. Michael Corrigan **Erin Crelev David and Erica Debellis Dustin Degree Christopher Dermody Lvnn Desautels Dr. Richard Dickinson** Dr. Grace Dickinson-Branon **Catherine Dimitruk Hibbard Doe David Ducham Jeffrey Eaton** John Edwards Nancy Fiske

Elaina Fontes Bradley Gabree Andrea Gagner **Steven Gagner Thomas Gallagher** Elizabeth Gamache Peter Garceau Valdemar and Bridget Garibav **Clement Gervais Elvsia Ginque** Nilda Gonnella-French John Gorton Leon Graves Monica Greene Matthew Habedank Nicholas Hadden Joe Halko **Christina Hamel** John and Lisa Hango **Rett Heald Hector Hill** Jacob Holzscheiter Jacqui Hood **Bridget Howrigan Rivet** Paula Kane Celeste Kane-Stebbins Kathleen Keenan Dana Kittell Michelle Lawrence **Chelsev Lawver Jeffrey Levesque Betsy Liley** Sally Lindberg

Danielle Lindlev-Mitchell Deborah Loughlin Adam Luneau **David Mahoney** Jim Manahan JoAnn Manahan Kevin Manahan Steve Marshall Mike McCarthy Janet and Michael **McCarthv** Ralph McNall Dr. John Minadeo Sheri Moore Dr. Joseph and Judy Nasca William O'Connor **Corev Parent** Pamela Parsons **Peter Perlev** Albert and Marcia Perrv **Keith Ploof** Susie Posner Jones **Kristin Prior** Maris Rock Dr. Dennis Sanders Dr. William Roberts **Donna Roby** Karyn Rocheleau **Brian Savage** Chip Sawver Kevin and Karen Scheffler Dr. Marietta Scholten

John and Marv

Schreindorfer Sherry Scott **Kristina Senna** Albert and Sally Severy Heather Skilling Tami St. Marie **Stephen Stata** Molly Stata Comeau Kathy Tabor Patrick Talcott Barb Toof **Thomas Traber** Paula Tremblav Edward J. Tyler, III Lynn Vallee Howard Van Benthuysen Daniel Vanslette **Albin Voegele** James Walsh **Penny Wright Dr. Frank and Judy** Zsoldos

Gifts from Our Community: Annual Donors

Jessica Aboelezz **David and Sarah Allerton Ronald Anstey** Shari Bashaw **Arjel Bautista Courtright Beard Cindy Benen Jonathan & Marilyn Billings Brian Bouchard Kiersten Bourgeois Steve Bourgeois** Karen Bouthillette **Dan Boyat and Lise Gagner Adam Branon Stephanie Breault** Dr. Kevin Brown Lawrence Bruce Alton and Lorraine Bruso **Scott Burleson** William Cain **Stacie Callan** Leo & Rebecca Chaplin **Elaine Charron** John Chesarek **Michelle Cioffi Coleen Condon**

Individuals

Carla Desnoyers James Dickmann Natalie Dishaw **David Ducham** John Edwards Jean Fairchild Valdemar and Bridget Garibay **Gary Gilmond** Wallace and Natalie Good Leon Graves **Nicholas Hadden Ryan and Kevin Hamel** John and Lisa Hango Kent Henderson Peter Hofstetter **Derek Hoy** James Hughes **Carol Jones** Patricia King Scott Kline **David Knightes** Victoria McDonough **Ronald and Linda McNall** Dr. John Minadeo **Tina Mueller** Dr. Joseph and Judy Nasca

John Newton **Dr. Paul Newton Christopher Payne Dean Pelkey Dan Petherbridge** Loretta Pigeon **Randall Pratt Michael Quarella Devin Quinlan** Chip and Alisha Sawyer **Nicholas Shultz Carol Streeter Heather Streeter** Kathy Tabor **Jason Thibault Daniel Thompson Donald Tinney Margaret Walsh Katherine Winchester Peter Wright** Dr. H. Taylor and Marsha Yates Mary Lou Zakrzewski Dr. Robert and Sandy Zelazo **Dr. Frank and Judy Zsoldos**

Businesses & Organizations

A.N. Deringer, Inc. AA St. Albans Group Bellows Free Academy Bernstein Private Wealth Management and Darius Sidebotham CBA Blue Coca-Cola Beverages Northeast Connor Contracting, Inc. Cross Consulting Engineers PC Dickinson & Branon Dental Care Driven Marketing Solutions E4H Handy Toyota / Handy Chevrolet Hannaford's Bags 4 My Cause

In Memory of Richard "Rick" Barnett

Vermont Rail System Jay and Celia Hardwick Loree Garceau and Ian Webb Nancy Desany Tony and Shelly Curran

In Memory of Leon Beliveau Jack & Lynn Russell John and Rhonda Kjos Kathleen Collins

In Memory of George Bilodeau Katharine Laddison

In Memory of Doris Boardman Sherry Scott Heald Funeral Home Jeff's Maine Seafood Kinney Drugs Foundation Kissane Associates Kittell Branagan & Sargent M&T Bank Marshall & Marshall McSoley McCoy & Co. Missisquoi Valley Union igh School NCSS Northeast Delta Dental Northern Tier Center for Health Northwestern Medical Center Auxiliary

In Memory of

In Memory of Patrick Cross
Dawn Bugbee

In Memory of Kevin Elwood John and Paula Johnson Joyce LaMonda

In Memory of Father John Feltz Mark and Jeanette Cadieux

In Memory of Lindsey Gates Frank and Kaye Mehaffey Jennifer Gaffney Mary Ann McDermott

In Memory of Susan Martin Carol Benway John Quinn Nucar Vermont Open Approach Ovation Healthcare Peoples Trust Company Run for Jim Event Suncrest Health Care Communities Tenth Crow Creative The Bottomless Toy Chest The Richards Group Tyler Place Union Bank Versatile VNA & Hospice of the Southwest Region

In Memory of M.E. Dalton Kathryn Shanahan

In Memory of Jane Murray

Jack Eldridge

Kevin Smith's Sports Connection

In Memory of Mark and Virginia "Ginger" Gagnon

Mark and Jeanette Cadieux

In Memory of Barbara Russell Dickinson & Branon Dental Care

In Memory of Ross Toof Barbara Toof